



## *2018-2019 Skyward/WSIPC Release Downtime Schedule*

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WSIPC requires three Saturdays during the 2018-2019 school year for Skyward database releases. The Saturday release window will begin at 12:01 AM and end by 9 PM.

*During these downtimes, all Skyward applications are unavailable including: Student, Finance, Human Resources, Educator Access+, Family & Student Access, and Skyward mobile applications.*

*It is also critical that Finance/HR users DO NOT try to access Skyward through the Remote Desktop Services (RDS) portal (PaC) until you are able to log into Skyward through the web interface.*

Unlike the Citrix environment, WSIPC is not able to lock down the RDS environment during these downtime windows. **If someone from your district is logged on during this timeframe, catastrophic data integrity issues may arise and WSIPC will then need additional downtime for your district in order to restore the Skyward database and re-install the updates.** Links to all district databases may be found on our website at: [www.esd101.net/newisc](http://www.esd101.net/newisc).

The NE Washington Information Service Center will be returned to production as soon as the release is complete, which oftentimes is prior to 9 PM. *(If you can log into Skyward through the web interface, you are safe to access Skyward through RDS.)*

The downtime days for the 2018-2019 school year are:

Saturday, November 3, 2018

Saturday, March 2, 2019

Saturday, July 13, 2019